PROCESS AUTOMATION

Frigör tid till mer värdeskapande arbete

DIGITAL **WORKFORCE**™

digitalworkforce.se

DIGITAL WORKFORCE SERVICES

Homan Elfström

Agneta Lindblad - Volvofinans Bank
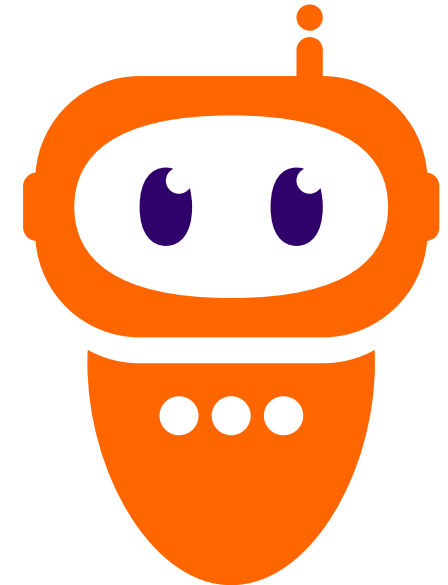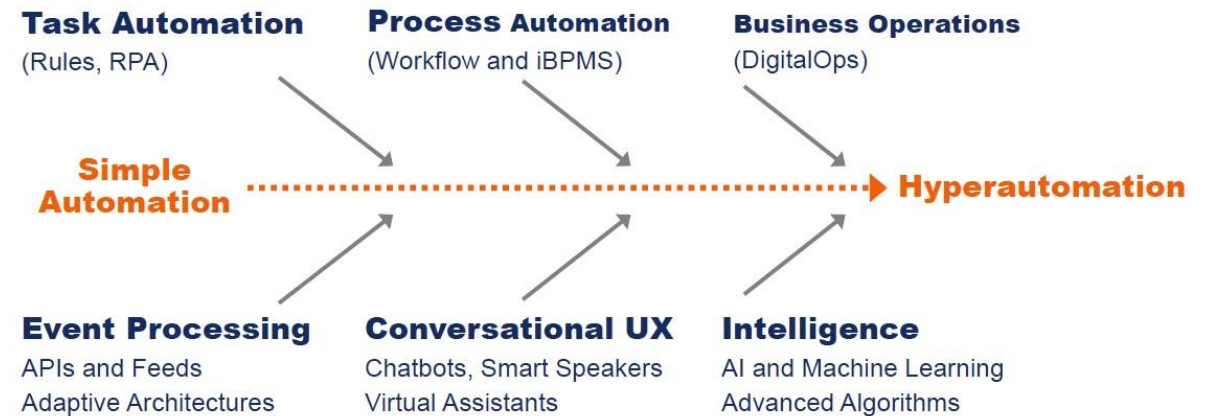
DIGITAL WORKFORCE™

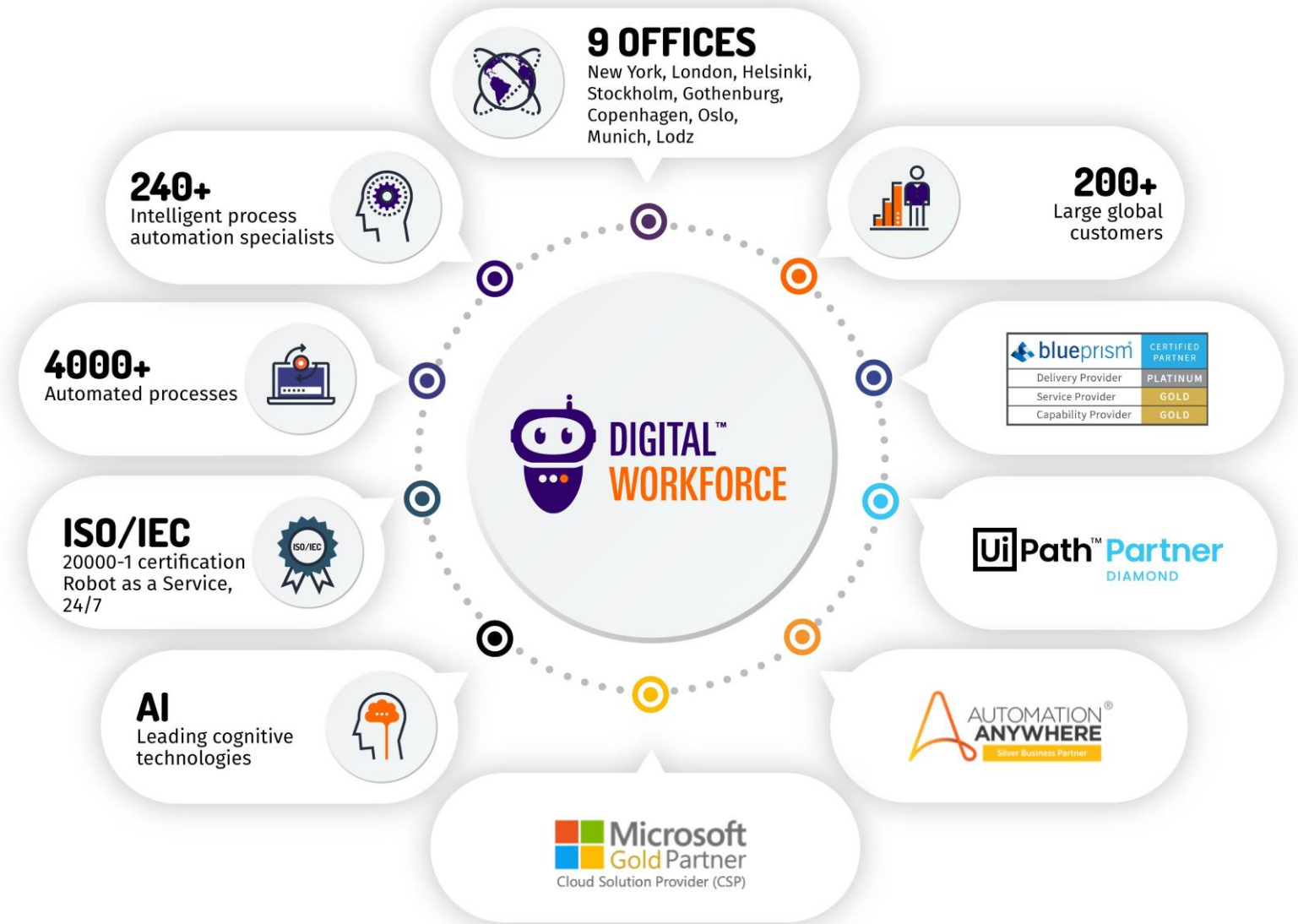# Gartner #1 trend: Hyperautomation

Allt som går att automatisera kommer att automatiseras

- Höja kvaliteten
- Frigöra tid till mer meningsfulla arbetsuppgifter
- Sänka kostnader

The Path to Hyperautomation

Task Automation
(Rules, RPA)

Process Automation
(Workflow and iBPMS)

Business Operations
(DigitalOps)

Simple Automation → **Hyperautomation**

Event Processing
APIs and Feeds
Adaptive Architectures

Conversational UX
Chatbots, Smart Speakers
Virtual Assistants

Intelligence
AI and Machine Learning
Advanced Algorithms

DIGITAL WORKFORCE™

Om Digital Workforce

85% of companies have accelerated digitalization.

67% of companies have accelerated automation and artificial intelligence.

Source: McKinsey Global Business Executive Survey, July 2020

DIGITAL WORKFORCE™

The evolution of Digital Workforce is enabling your journey towards

AUTONOMOUS BUSINESS

DW 1.0
Task Executor
Task Supervisor

DW 2.0
Interpreter
Analyst
Communicator
Digital Assistant

DW 3.0
Decision Maker
Collaborator
Business Process
Orchestrator

DW 4.0
Autonomous
Business operations
led by a Digital
Business Manager

DW 5.0
Autonomous
Business led by a
Digital CEO

DIGITAL WORKFORCE™

A full suite of services for the Intelligent Automation (IA) life-cycle

MAINTAINING & ENHANCING

- Run Management Managed Service ensures that automated and business critical processes run smoothly

OPERATING IA AS A SERVICE (CLOUD)

- Robot as a Service
- Microsoft Cognitive Services and advanced Azure functionalities, Data Lake, Functions and Analytics Services

MAINTAIN & ENHANCE

DESIGN

OPERATE
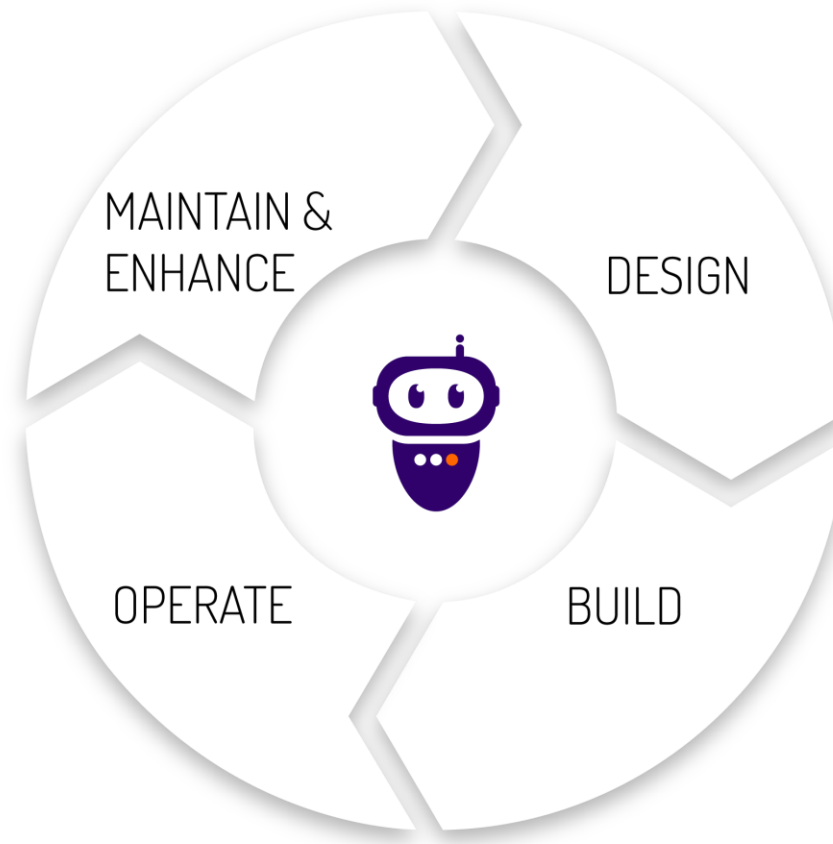
BUILD

DESIGNING THE GROUND

- Potential Assessment
- Design Assessment
- Data Pre-Assessment
- Acceleration Programme
- Business Consulting

BUILDING THE METHODOLOGY AND BEST PRACTICES

- Consulting in pipeline generation, process definition, configuration, dev and QA
- Repository, object library
- Knowledge Base
- Academy Training

Scalable multi-technology platform

Vendor Agnostic Platform
that Supports All Leading
Automation & Cloud Technologies

UiPath™ · AUTOMATION ANYWHERE · Power Automate · blueprism · DIGITAL WORKFORCE™

Microsoft Azure · aws

Additional Value-add Proprietary
IP & Productized Services

DIGITAL WORKFORCE™ AUTOMATION CREATOR FOR SAP APPLICATIONS · DIGITAL WORKFORCE™ REPOSITORY · DIGITAL WORKFORCE™ KNOWLEDGE BASE · DIGITAL WORKFORCE™ MANAGEMENT

Unique Pricing Structures

"Monthly subscription fee" or "Pay per minute" or "Pay per Document" (no annual upfront license fees)

Highly Secure & Sophisticated
Service Management Architecture

Process Maintenance Secure Customer Value with ISO 20001:2011/2018
Certified Service Management system, 24/7/365 System Management and Service Availability
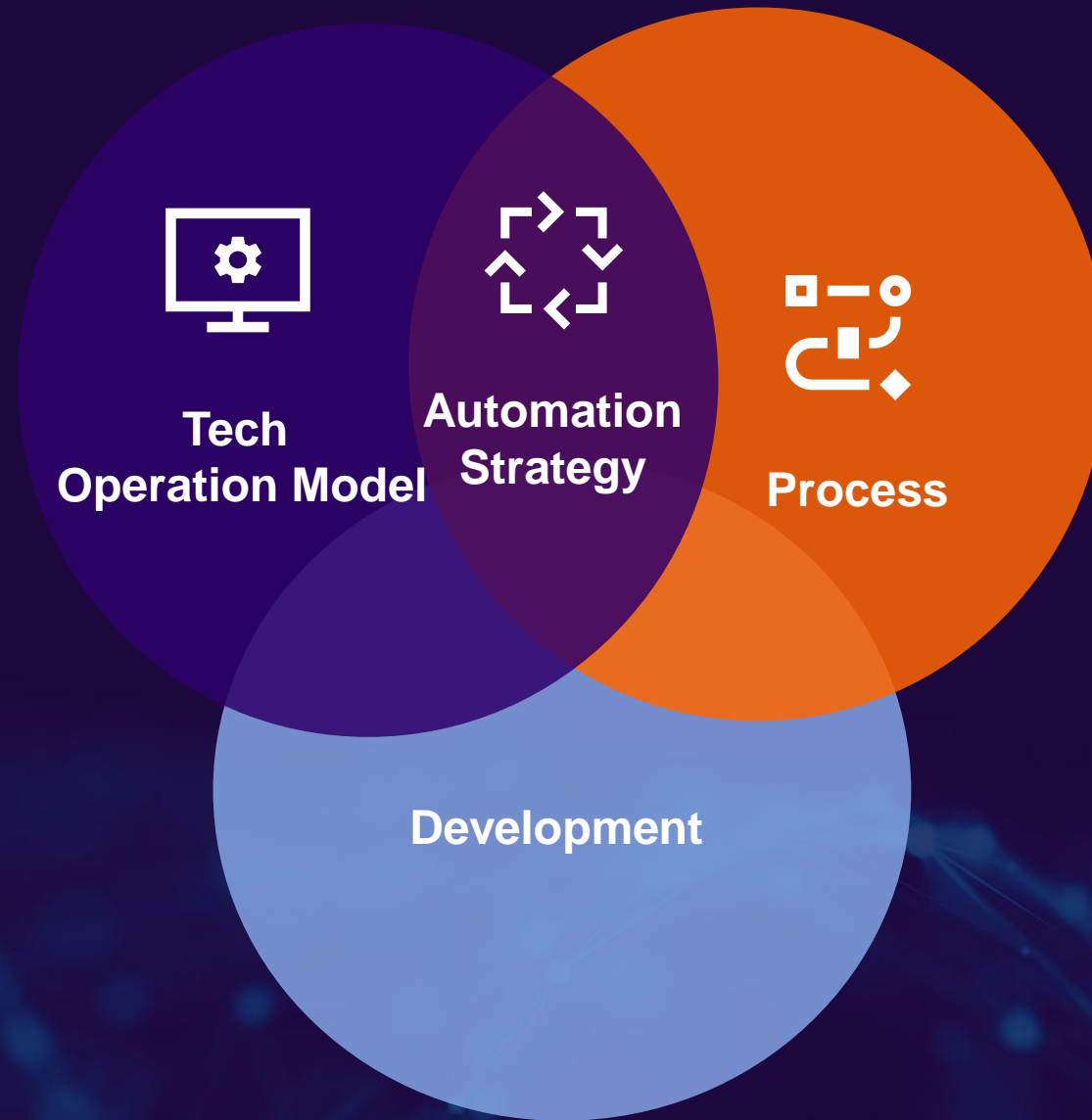
Productised Services
to maximise Customer Value And
Address Automation & Process
Management Requirements

100-day Ramp-up program
Productized "starter pack" for RPA

DIGITAL WORKFORCE™ ROBOT AS A SERVICE

RPA Capability Scan
Productized RPA Advisory

DIGITAL WORKFORCE™ DOCUMENT AS A SERVICE

DIGITAL WORKFORCE™ RUN MANAGEMENT

DIGITAL WORKFORCE™ ROBOSHORE

DIGITAL WORKFORCE™ ACADEMY

DIGITAL WORKFORCE™

BROAD ENTERPRISE LEVEL CLIENT BASE ACROSS "ALL" INDUSTRY VERTICALS AND SEVERAL DIFFERENT GEOGRAPHIES

Complete suite of productized services for Intelligent Process Automation

MAINTAINING & ENHANCING

- Run Management Managed Service ensures that automated and business critical processes run smoothly
- 24/7 SLA availabilty

OPERATING IA AS A SERVICE (CLOUD)

- Robot as a Service (RaaS), multitenant instantly available RPA capacity
- The first and only ISO / IEC 20000 certified cloud service on the market
- Cloud based, transactional AI Service, Document as a Service (DaaS)

DIGITAL WORKFORCE™ ROBOSHORE

MAINTAIN & ENHANCE

DESIGN

OPERATE
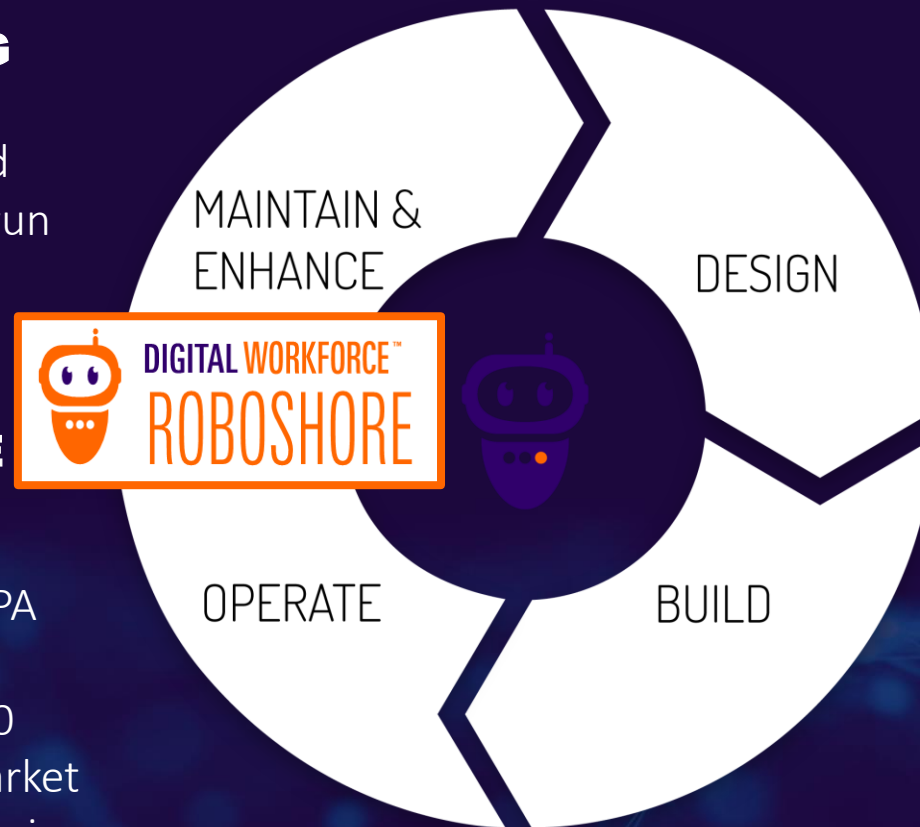
BUILD

DESIGNING THE GROUND

- Potential Assessment
- Design Assessment
- Advisory Services
- ROM Acceleration Programme
- Business Consulting
- Capability Scan

BUILDING THE METHODOLOGY AND BEST PRACTICES

- Consulting in pipeline generation, process definition, configuration, development and QA
- Repository, object library
- Knowledge Base
- SAP Automation Creator
- DWF Academy Training

DIGITAL WORKFORCE™

What does Roboshore promise?

Transparency
No additional costs included in the service

Control
Pricing and Prioritization controlled by the customer

Free your organizations time – enable you to focus on core business and ensure competitiveness in your market

Flexibility
Easy to up- and downscale

Security
A proven, highly secure environment

DIGITAL WORKFORCE™

What does Roboshore include?

Production Capacity
The platform and capacity to execute your RPA automations on

Process Maintenance
SLA-driven maintenance of automations transferred to the service

Quality Management
Ensuring a clean and healthy RPA Production environment with industry best practises

RPA Management
Visibility and control over process performance, orchestration and process SLA's

We deliver you the components and manage these ISO/IEC 20000-1:2018 certified services – You receive the production time

DIGITAL WORKFORCE™

Olika nivåer avseende mognadsgrad RPA

Gradering	Innebörd	Detaljgrad	Fokus	Typ av aktivitet
4b	Kommit igång, fastnat	Specifik	"How"	Orsaksanalys – ny plan
4a	"Igång"			Stöd
3	Planerat		"What"	Genomförande - Plan
2	Kunnig		"How"	Visa plan hur man inför RPA
1	"Känner till det"		"Why"	"Wiifm" – Vad vinner kund
0	"Ingen aning"	Allmän	"Why"	Genomgång/utbildning

DIGITAL WORKFORCE™

Tack!

Homan Elfström

Operational Manager South

homan.elfstrom@digitalworkforce.com